CASE STUDY

Increased Physician Revenue with DocAssistant at Elite Hospital Partners

ELITE
HOSPITAL PARTNERS

BACKGROUND

Elite Hospital Partners partnered with DocAssistant to evaluate the financial and operational impact of AI-generated clinical documentation in the emergency department.

The core objective was to improve physician documentation quality in alignment with the 2023 CMS Evaluation & Management (E/M) guidelines, thereby capturing the full value of care delivered, without altering clinical behavior or adding charting burden.
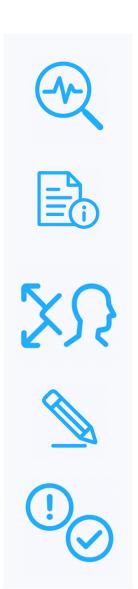
DOCASSISTANT'S MODEL:

DocAssistant is a physician-designed AI scribe that produces high-fidelity documentation specifically optimized for 2023 CMS billing criteria. Unlike traditional scribe services or transcription tools, DocAssistant ensures that all medically relevant, billable components are captured accurately and consistently. The output is not only clean and structured but also grounded in clinical reality, never upcoded or inflated.

Unique Point-of-Care RCM Capabilities

What sets DocAssistant apart is its real-time revenue cycle management (RCM) intelligence, embedded directly at the point of care. For every encounter, DocAssistant:

- Analyzes the medical problem to understand its diagnostic and billing implications

- Cross-references the clinician's input (history, physical exam, and decision-making) with CMS-relevant documentation expectations

- Identifies clinically necessary but often undocumented elements- such as the use of external medical records, review of prior imaging, involvement of additional historians (e.g., EMS, family), risk stratification tools, or prescription drug management

- Prompts the clinician to confirm or clarify any missing factual detail that might otherwise lead to downcoding

- Preserves full clinician control- providers can edit, accept, or ignore suggestions before finalizing the chart

This system functions like a compliant, billing-savvy co-pilot that helps ensure charts are complete, defensible, and optimized, without adding friction or artificial content.

Implementation

A cohort of emergency physicians at Elite Hospital Partners integrated DocAssistant into their daily workflow. Each clinician saw an average of 256 patients per month, with no change in throughput or schedule.

Results:

- + 5% increase in Level 5 charts
- + 0.2 RVUs added per patient on average
- + $126 in reimbursement per patient on average
- Average decrease in documentation time of 80% per clinician
- Improved chart completeness and compliance
- Zero reported billing rejections or coding disputes linked to DocAssistant notes

Conclusion

DocAssistant delivered meaningful revenue gains for Elite Hospital Partners by ensuring documentation accurately captured the full complexity of care. Its embedded point-of-care RCM tools empowered physicians to chart more completely, in real time, without any change to their clinical behavior.